

City of Coronado Police Department  
**Public Safety System RFP**



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**RFP Issued: 7/31/2017**

**Response Due Date: 9/28/2017 at 2:00PM Pacific Time**

**(Q&A DOCUMENT VERSION 1 – RELEASED 8/29/17)**

## QUESTIONS AND ANSWERS

1. Whether companies from outside the USA can apply for this (like, from India or Canada)? Can we perform the tasks (related to RFP) outside the USA?
  - *The City prefers to select a system that is used by many California municipal police departments; one that is supported 24 hours a day, 365 days per year; and one that satisfies the majority of the requirements as listed in the RFP. The City will not restrict the country of origin of the submitting vendor if the system is in use by many California police departments and it is supported 24 hours a day, 365 days per year.*
2. Whether we need to come over there for meetings?
  - *Yes, vendors will need to be onsite, in person for the “final presentations/demonstrations” currently scheduled for the week of November 6, 2017.*
3. Can we submit the proposals via email?
  - *No, we will not accept proposals via email delivery. As outlined in the RFP on page 4, we require hand delivery or secure courier delivery.*
4. What is the database utilized by the CommandPoint CAD/RMS? (e.g. SQL, Oracle, etc.)
  - *The City uses Microsoft SQL.*
5. In the functional specifications, if a requirement has many sub-requirements in the same box and all but one are met by the proposed system and no modifications are proposed, should the NO box be checked?
  - *Check “no” but, in the Comments field, please describe what can be provided and explain why the others item(s) cannot be provided.*
6. Response Matrix Section 2.1.3 Questions 11, 12, 13 and 14 – Are vendors to propose an interface with the San Diego County jail management system or do these items refer to paper forms that officers submit to the County jail?
  - *These items refer to paper forms officers fill out for booking into the County jail. To save time and eliminate duplicate data entry, the City prefers to utilize the new CAD/RMS to pull the information already entered into the system to populate the fields in an electronic version of the forms that would then be printable or able to be emailed.*
7. Response Matrix Section 2.1.3, Questions 15, 16 – These features appear to be features that would be provided by the County jail management system, not the CAD/RMS system. Please explain.
  - *The City does not require an interface with the county jail system. What is preferred is to be able to track and document all persons brought into our holding facility. This portion of the system will be used to document medical screening, security checks, and final disposition upon exiting the facility.*
8. Response Matrix Section 2.2.1 Question 1, please explain what is meant by “group of names” in the context of the “central names table”.
  - *“Group of names” is a list of known associates for people entered into the system. The names of the associates should be searchable and available in all other system modules, as well.*